Luzernstrasse 21 4528 Zuchwil Switzerland Tel. +41 32 720 40 60 Fax +41 32 720 40 61 http://www.depuysynthes.com/



### To the ATTENTION of: Operating Room Manager

16 December 2014

## URGENT NOTICE: MEDICAL DEVICE RECALL – R20131571 Bending/Cutting Pliers with Nose, for LOCK Plates 2.0

Part Description, Part- and Lot Numbers

Part Description	Part Number	Lot Numbers
Bending/Cutting Pliers with Nose, for LOCK Plates 2.0	329.143	Please refer to Attachment 1

Dear Sir/Madam,

Synthes GmbH is initiating a voluntary medical device recall of the above mentioned Partand Lot Numbers of the Bending/Cutting Pliers with Nose for LOCK Plates 2.0. The Bending/Cutting Pliers with Nose for LOCK Plates 2.0 is intended to be used for bending and/or cutting Compact 2.0 Mandible Locking Plates.

Our records indicate that you may have inventory that is impacted by this recall or have been using affected product(s) from a loan set.

#### Reason for the Recall:

The affected lots of the Bending/Cutting Pliers with Nose for LOCK Plates 2.0 have the potential for tip breakage while bending the extra-large Compact 2.0 Mandible Locking Plates (Part Numbers 447.412, 447.420, 447.422, 447.423, 447.424, 447.425, 447.426, 447.4128, 447.4208, 447.4228, 447.4238 447.424 S, 447.425 S and 447.426S) with the last hole feature of the instrument.

#### Potential hazard:

If a nonconforming Bending/Cutting Pliers with Nose for LOCK Plates 2.0 is used and breaks while in the Operating Room, surgical delay may occur while alternate bending or cutting instruments are located.

To date, there have been no reports of adverse events related to this issue. Such reports are unlikely to occur as the Bending/Cutting Pliers with Nose for LOCK Plates 2.0 are not used in direct contact with the patient but rather on the plates before they are inserted.

#### **Customer immediate actions:**



- 1. Immediately identify and quarantine all unused products listed above in a manner that ensures the affected products will not be used.
- 2. Review, complete, sign and return the attached reply form on page 3 of this letter to your local DePuy Synthes sales organization in accordance with the directions on the form within 5 business days of receipt of this notification.
- 3. Return any affected product as soon as possible, but within 30 business days. A credit note will be issued for the returned items.
- 4. Forward this notice to anyone in your facility that needs to be informed.
- 5. If any of the affected products has been forwarded to another facility, contact that facility to arrange return.
- Maintain awareness of this notice until all products listed below have been returned to DePuy Synthes.
- 7. Keep a copy of this notice.

The applicable regulatory agencies are being notified.

We apologize for any inconvenience that this product recall may create and appreciate your cooperation with our request. Should you have any inquiries please do not hesitate to contact your DePuy Synthes sales consultant.

Thank you for your attention and cooperation.

Synthes GmbH

Pierre van Iwaarden Field Action Manager Markus Wien

**Director Quality Assurance Operations** 

Cc:



Account Name:			
Account Name.			

# URGENT NOTICE: MEDICAL DEVICE RECALL – R20131571 Bending/Cutting Pliers with Nose, for LOCK Plates 2.0

#### **Verification Section**

#### Part Description / Part Number:

	Product Description	Part Number	Lot Numbers
No. for some	Bending/Cutting Pliers with Nose, for LOCK Plates 2.0	329.143	Please refer to Attachment 1
-	We have located the identified product in stock; return	rned quantity is docume	ented below.
·	We acknowledge receipt of this information, but do n returned quantity is zero.	ot have any identified p	product in stock;
RET	URNED DEVICES (including quantity):		
	0		
	o <del></del>		
	Name/Title (please print):		
	Address:		
	Phone Number:		
	Signature and Date:		

Please complete and return this page your local DePuy Synthes sales organization.

Note: If the Verification Section is answered on behalf of more than one facility and/or individual, please clearly indicate the name and address of the facility and/or individual on this page of the notification.



### Attachment 1. Part Description, Part- and Lot Numbers subject to this recall

Part Description	Part Number	Lot Numbers		
		117649	3690126	
	329.143	117655	3713796	
		118567	3774024	
		118870	3808100	
		119543	7508187	
		119867	7535919	
		120058	7671800	
		120969	7687537	
		121792	7695620	
		126642	7736122	
		126643	7759167	
Bending/Cutting Pliers with Nose, for LOCK Plates 2.0		129479	7768317	
		1421494	7802342	
		1462914	7841078	
		2040260	7871724	
Troot, for Econt Flates 2.0		2053366	7882679	
		2078194	7894228	
		2093655	7944938	
		2113844	8098561	
		2137552	8170305	
		3279314	8338225	
		3307305	8359671	
		3321734	8402580	
		3340284	8422422	
		3352331	8458573	
		3352333	8499485	
		3362459	8527650	
		3450169	8549093	
		3450688	8574032	
		3660041	8604167	