



A Hill-Rom Company

Urgent Field Safety Notice

SUBJECT: Liko® Sabina® and Capella™ Sit-to-Stand Mobile Lifts

FSCA-identifier: Mod 448

Type of action: Field Corrective Action

Date: June 11, 2012

To: Chief Executive, Facility Administrator, Facility Engineer, Vigilance Manager
Biomedical Engineering, Medical Device Liaison Officer

Affected Devices: Manufactured before 31-May-2012

All Liko® Sabina® EE, Sabina® EM, Sabina® II EE, Sabina® II EM,
Sabina® Comfort, and Sabina® 200 Sit-to-Stand Mobile Lifts.

All Capella™ 201 Sit-to-Stand Mobile Lifts

Background:

Hill-Rom has become aware of an issue related to the Sabina® and Capella™ Sit-to-Stand mobile lifts. In certain situations, a patient, caregiver, or bystander could fall against the lift in such a way that the sling hook on the end of the SlingBar™ could cause injury.

We have developed a replacement hook for your lifts which mitigates the risk of injury, and will soon provide you with the Hook Retrofit Kits and installation instructions to upgrade your Sabina® and Capella™ lifts.

NEW Style Hook



OLD Style Hook



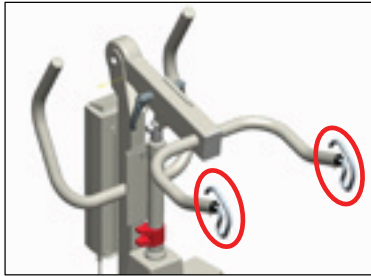
Action to be taken by user:

Included with this notification is a **Response Form**. Please determine the number of hooks for main SlingBars™ that you need, **complete and return the form to Hill-Rom as soon as possible**, and we will send the applicable number of kits to you at no cost.

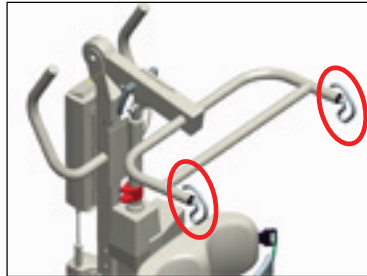


A Hill-Rom Company

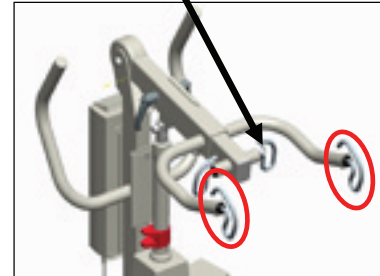
NOTE: The Hook Retrofit kit will be installed on the main SlingBar™, **not the optional SeatStrap SlingBar™** if so equipped.



350 SlingBar 2027002



Comfort SlingBar 2027003



350 SlingBar with optional
SeatStrap SlingBar 2027006/7

ALSO: You may also have additional SlingBars™ for use with Sabina® lifts that are not currently installed on your lifts. Please make sure to include them in your count as well.

Continue to follow safe lifting practices, such as:

- When assisting a patient with the lift, use extra care and support them to prevent falling forward or to the side.
- Do not allow unauthorized persons, especially children, to play around or operate the lift.

Transmission of this Field Safety Notice:

Please pass this notice on to all those who need to be aware within your organization and/or to any organization where the affected devices have been transferred.

Please maintain awareness of this notice and resulting action for an appropriate period to ensure effectiveness of the corrective action.

Hill-Rom confirms that the relevant Competent Authorities have been informed of this Urgent Field Safety Notice.

Contact reference person:

If you have any questions concerning this request or the procedure as outlined, please contact Hill-Rom Technical Support using the attached listing for your geographical region.

Regards,

Hill-Rom Technical Support

Attachment: Response Form, DS119RD



A Hill-Rom Company

Response Form

Subject: Liko® Sabina® and Capella™ Sit-to-Stand Mobile Lifts Retrofit Kit

Please complete the following with the correct information, and **return this Response Form** without delay to Hill-Rom Technical Support. See specific instructions at bottom of page. Thank you.

Liko account number: _____

Name of the facility: _____

Address of the facility: _____

City: _____ State: _____ Zip: _____

Facility Authorized Name: _____

Please print legibly

Signature: _____

Title: _____ Date: ____/____/____ Phone: _____

Fax: _____

Check action taken:

We do not have any affected products.

We need _____ kits to retrofit all affected products in our facility.

As soon as possible, please
FAX or email this form to the applicable Technical Support Contact
location according to the attached listing.



A Hill-Rom Company

Technical Support Contact Information

Important: This is a comprehensive list of Technical Support contact information for Hill-Rom offices worldwide. If this is attached to another document or letter, it does **not** mean that every country listed below is affected by that document.

Austria:	Tel: 0810 00 10 23 – Fax: + 43 (0)224 32 85 50 - 19 e-mail: germany.customer.care@hill-rom.com
Belgium	Tel: +32 2761 96 42 – Fax: +32 (0) 2 761 96 41 e-mail: services-belgium@hill-rom.com
Canada:	Tel: 800-267-2337 (8 am – 5 pm ET (New York time))
Central & Eastern European Region:	Tel: +9714 (0)4-8816818 – Fax: +9714(0)4-8812357 e-mail: trescilla.dsouza@hill-rom.com
France:	Tel: +33 (0)6 89 47 96 29 – Fax: +33 (0) 5.61.56.89.03 e-mail: franck.hennig@hill-rom.com
Germany:	Tel: +49 (0)2152 144 255 – Fax: +49 (0)2152 144 105 e-mail: germany.customer.care@hill-rom.com
Ireland:	Tel: +353 (0)1 413 6005 – Fax: +353 (0)1 413 6030 e-mail: dublin.sales@hill-rom.com
Italy:	Tel: +39 02 950542 95 – Fax: +39 02 950543 26 e-mail: giuseppe.sanna@hill-rom.com
Middle East & Africa Region:	Tel: +9714 (0)4-8816818 – Fax: +9714(0)4-8812357 e-mail: trescilla.dsouza@hill-rom.com
Netherlands:	Tel: +31 (0)347 32 35 43 – Fax: +31 (0) 347 32 35 00 e-mail: jos.vanschie@hill-rom.com
Nordic Region: (Sweden, Norway, Denmark, Finland, Iceland)	Tel: +46 (0)920 47 48 22 – Fax: +46 (0)920 47 47 01 e-mail: karl-henrik.dagman@hill-rom.com
Portugal and Spain:	Tel: +34 (0)902 193 423 – Fax: +34 (0)93 666 55 70 e-mail: matteo.montesano@hill-rom.com
Switzerland:	Tel: 0848 81 15 30 – Fax: + 41 (0)21 7062132 e-mail: germany.customer.care@hill-rom.com
United Kingdom:	Tel: +44 (0)1530 411000 – Fax: +44 (0)1530 411555 e-mail: uk.customer.care@hill-rom.com
United States:	Tel: 800-445-3720 (8 am – 5 pm ET (New York time))
All other countries for support of products manufactured in the US:	Tel: 812-934-1348 (8 am – 5 pm ET (New York time)) e-mail: gary.lakes@hill-rom.com
All other countries for support of products manufactured outside the US:	Tel: +33 (0)2 97 50 92 45 e-mail: leny.rodriquez@hill-rom.com