

Service Bulletin

Carestream Health, Inc., Rochester, NY 14608

2012-08-10

CARESTREAM DRX-Evolution System

Service Code: 7171

Announcing Mod 41 - Type 1 Required OTC Counterbalance Adjustment

IMPORTANT: *When doing the procedures in this document, you must use safe work practices and wear the correct Personal Protective Equipment (for example, Safety Eyewear) according to your Company's Standard Operating Procedures.*

Announcement

At the next Service Call within 3 months adjust the Evolution OTC Vertical Counterbalance per the Mod 41 instructions. If the OTC vertical (Z-Axis) Counterbalance is out of adjustment, the OTC may drift downward after a power loss.

Note: Prioritize Evolution systems installed in the past 12 months, Serial #'s 4360 and higher.

The Mod will require TLAA3793 Tool weight (4lbs) which will be available in a few weeks after release of the Modification instructions. In the interim, any DRX-Evolution Grid (Table or Wall Stand) may be used. The Mod will also require part# SPAA3177 Hose Clamp.

Important: This procedure should also be performed at Installation, and at every 6 month PM interval. The updated Mod 41 procedure will replace existing OTC Counterbalance adjustment procedures.

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For more information please contact:

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| Outside the USA and Canada: Contact your local Shared Service Center (SSC) |

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