

Customer  
Hospital  
City  
Postal code  
Country  
*Attn.: XXX*

## **Field Safety Notice: Transmission of patient results from AQT90 FLEX to hospital/laboratory information systems, HIS/LIS**

### **Priority Level: Urgent**

Dear Customer

RADIOMETER has recently become aware that there is a potential risk of mix-up of patient results when transmitted to HIS/LIS systems.

#### **Affected product:**

AQT90 FLEX with software versions below V8.3.40 and using the HL7 V2.5 communication protocol for transmitting results to a HIS/LIS system.

#### **The mix-up occurs if:**

- The communication line is interrupted or disconnected
- Two or more patient results are queued for transmission
- The communication is re-established and the analyzer transmits the results in the queue.

In this situation the first result will be transmitted with the correct patient ID, whereas succeeding results in the queue will be appended to the first patient ID.

RADIOMETER has developed a software update that will prevent the above from happening. The software update will be installed today or at your earliest convenience.

If you have any questions, please contact your Radiometer representative.

Best regards,  
<Radiometer distributor>