



KEBO MED A/S
Formervangen 5
2600 Glostrup
DENMARK

Tuesday, 29 May 2012

Corrective Action for „OP-mallet“

Dear Sir or Madam,

Due to our continuous market surveillance and quality assurance actions we identified possible failures for the following products:

Item#	Description
RU 5799-18	Mallet with interchangeable plastic discs, Length 18 cm
RU 5800-23	Mallet Bergmann Ø 30 mm, 300 g, 23 cm
RU 5802-24	Mallet Bergmann Ø 45 mm, 380 g, 24 cm
RU 5804-24	Mallet Ø 30/42 mm, 400 g, 24 cm
RU 5805-18	Mallet Heath Ø 40 mm, 700 g, 18 cm
RU 5806-24	Mallet Ombredanne Ø 40 mm, 560 g, 24 cm
RU 5807-00/00	Mallet with two pairs of faces and wrench Ø 30 mm, 23,5 cm
RU 5809-19	Mallet Cottle , flat/convex Ø 30 mm, 240 g, 19 cm

Within the scope of intended use the pre named OP-mallets and under numerous unfortunate combination of circumstances e.g. high force the mallets' shaft can break. So we highly recommend:

Please do not use these above mentioned type of products any longer!

You can identify these goods by their following ID Codes:

Identification feature is the combination of stainless steel hammer head with aluminum shaft with ID Code XXX505 or XXX324.

As conscientious manufacturer we have decided to give you the possibility to return the OP-mallets free of charge. By your request we can offer you alternative replacements or full credit for the returned mallets.

For further processing please complete the attached form and send us the corresponding products per attached RMA-form back.

We regret and apologize for any inconvenience caused by this corrective action, but we do anything in our power to avoid any possible case of damage.

Yours sincerely

i.V. Dick Boxem
RA/QA Manager

i.V. Henning Baldauf
Product Marketing Director