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[Date] 27<sup>TH</sup> NOVEMBER

[Contact name]

[Title]

[Department]

[Hospital]

[Address]

[Address]

[Address]

Dear [Name]

## **RE: Field Safety Corrective Action MHRA Ref: 2013/011/027/601/003**

It has recently been brought to our attention that the suction irrigator S064 may exhibit poor flow either from a reduced High flow or only being able to engage jet flow. Engineering analysis has revealed that this is due to a manufacturing defect partially or completely obstructing the high flow path.

The suction irrigator still provides irrigation however it may not provide the full flow option.

We would like to bring this to your attention and replace any product that you have received.

We can confirm that the appropriate regulatory authority has been notified.

We would like to apologise for any inconvenience this may cause you. As a company we strive to always provide high quality, safe and reliable products and as a result of this we have

Yours sincerely

[Signature]

[ASM name]

[Title]

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