

Dear Customer,

Unfortunately we fear that on a from us delivered Arthritis Rollator “Giraffe” a breach of the frame can occur due to metal fatigue. The risk is higher if the user of the rollator, against the instructions in the user manual, uses the rollator outside.

We have delivered you the following Giraffe rollators:

Please immediately inform us how many of these rollators you still have on stock, how many are in active use, and if any of them are disposed.

Your local sales representative will shortly take contact to you.