

Drägerwerk AG & Co. KGaA, 23542 Lübeck

**To the customers and users of the
emergency breathing devices
Oxylog 3000, Oxylog 3000 plus and
Oxylog 2000 plus**

November 2015

Important safety information!!!

**Oxylog 3000, Oxylog 3000 plus and Oxylog 2000 plus
Failure of ventilation function with "Poti unplugged" error message**

Dear Madam/Sir,

As part of our product monitoring we have become aware of situations where the error message "Poti unplugged" was generated. In these cases, an acoustic and visual alarm is generated, the breathing system release pressure and the ventilation function stops operating. Personal injury was not reported in any of these situations.

Our investigations showed that the error message is caused by increased electrical contact resistance of the controllers (adjustment potentiometers). The increased resistance is the result of an oxide layer on the controllers, which accumulates over a longer period of time. This oxide layer can only accumulate if the controllers are moved rarely or never. Our product monitoring has shown that some users rarely use the FiO2 controller or do not use it at all.

As a preventive measure, we therefore highly recommend to move all controllers once when the device is switched off; at least 10 times to the left and right stop (minimum and maximum value). This measure suffices to clean the resistance taper of the controllers sufficiently.

In particular with the error "Device malfunction – Poti unplugged", this method can also be used to put the device back into operation.

This letter includes a **supplement to your instructions for use**.

This supplement expands the test for operational readiness in such a way that all controllers must be operated once every time the device is put into operation.

Drägerwerk AG & Co. KGaA
Moislinger Allee 53-55
23558 Lübeck, Germany
Postal address:
23542 Lübeck, Germany
Tel. +49 451 882-0
Fax +49 451 882-2080
info@draeger.com
www.draeger.com
VAT no. DE135082211

Bank information:
Commerzbank AG, Lübeck
IBAN: DE95 2304 0022 0014 6795 00
Swift-Code: COBA DE FF 230
Sparkasse zu Lübeck
IBAN: DE15 2305 0101 0001 0711 17
Swift-Code: NOLADE21SPL

Company headquarters: Lübeck
Commercial register:
Municipal Court Lübeck HRB 7903 HL
General partner: Drägerwerk Verwaltungs
AG
Company headquarters: Lübeck
Commercial register:
Municipal Court Lübeck HRB 7395 HL

Chairman of the Executive Board
of
Drägerwerk AG & Co. KGaA and
Drägerwerk Verwaltungs AG:
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Anton Schrofner

May we remind you that the Oxylog must only be used after verifying its operational readiness. Please include this supplement with your instructions for use and inform all affected users in your hospital.

We regret any inconvenience this information may cause but consider it necessary as a preventive measure to increase patient and user safety.

We thank you for your support.

With best regards,



Michael Großmann
Head of Product Management
Life Support Systems – Respiratory Care

Drägerwerk AG & Co. KGaA

Annex:

- Supplement instructions for use