

Field safety notice

Concerned products: Overhead lift Altair, Roomer S

Date: 8th of July 2016

Attention: Users of the concerned products

Affected devices:

Overhead lift Altair and Roomer S with model number 55200-EU/AU/GB/NA/JP, 55210-EU/AU/GB/NA/JP, 55220-EU/AU/GB/NA/JP, 55300-EU/AU/GB/NA/JP, is affected by this field safety notice.

Message:

The overhead lifts by Human Care has the advantage that 3-point suspension can be used. This is the suspension method that Human Care recommends as it gives increased comfort to the patient.

The overhead lifts can also be used with a 2-point suspension method. When 2-point suspension is used the lift unit will tilt when a patient is attached to the lift. This is for normal use no problem.

It has come to our attention that some customer use 2-point suspension together with long distance straps attached between the lift unit and the rail system. This can create a user pattern where the lift unit is being operated to its highest level with the lift unit tilted due to load. This might cause unexpected wearing of the lift belt and we therefore do not recommend to operate the lift to its highest level (belt roll fully retracted) when loaded with a 2-point suspension.



Recommended use. Lift belt not fully retracted with load.



Not recommended use. Lift belt fully retracted with load.

As stated in the manual the lift belt shall be inspected monthly and we would like to remind you the importance of that routine being followed. If wear of the lift belt is discovered, please contact Human Care customer service or by Human Care certified service technician.

Human Care will send out a replacement part of the lift during fall 2016. This change will prevent the unexpected wearing of the lift belt. More information about the replacement part will follow during the fall.

Action for distributors and customers:

- Secure that the monthly inspection of the lift belt takes place.
- Pay extra attention to any wear of the lift belt seams.
- Inform Human Care if any unexpected wear of the lift belt is discovered.
- Avoid operating the lift unit to its highest level loaded with 2-point suspension.
- Confirm back to Human Care by signing this document that this message has been received and understood.

Transmission of this Field Safety Notice:

This notice needs to be passed on all those who need to be aware within your organization or to any organization where the potentially affected devices are in use.

Please maintain awareness on this notice and resulting action for an appropriate period to ensure effectiveness of the corrective action.

Please contact Human Care if you have any questions.

Manufacturer Contact:

Christian Andersson
Human Care HC AB
Årstaängsvägen 21 C
117 43 Stockholm
christian.andersson@humancaregroup.com

The undersign confirms that this notice has been notified the appropriate Regulatory Agency.

Director of Quality and Operations



Fredrik Skantz

The undersign confirms that this notice has been received and understood.

Signature and date