

August 23rd, 2016

URGENT MEDICAL DEVICE RECALL
Human sTfR Quantikine IVD ELISA Kit

Dear Investigator,

Our records indicate that you have purchased Human sTfR Quantikine IVD ELISA Kit cat# DTFR1 lot# 340362, 336694, 335740, 335062, 334184, 331636, 331637, 332060 and/or 332924 from purchase order # CI25192

If you are the end user of this product, please be aware of the following information. If you are not the end user, please provide the end user with a copy of this letter.

The purpose of this letter is to advise you that R&D Systems is recalling the above mentioned kit. Recent testing indicates the results of the controls in the kit lot may be out of range 'high', invalidating results from samples. Users of these kits are requested to stop using these kits for measuring Human sTfR for diagnostic purposes in patient samples and to discard all unused kits or kit components.

We request that you document the destruction of any remaining kits or components in your possession. Additionally, if used for non-diagnostic, research purposes (RUO), please indicate this on the enclosed form. Please return the completed form to Bio-Techne/ R&D Systems in the enclosed self-addressed envelope or email the form to gabriele.johnson@bio-techne.com by September 30th, 2016.

Please indicate whether you wish to receive replacement kits or a credit.
If you have any questions regarding this recall, please contact R&D Systems' Technical Service Department on +44 (0) 1235 529449.

We apologize for any inconvenience that this recall may cause and look forward to serving you in the future.

Sincerely,

Gabriele Johnson MSc
Technical Service Specialist