
Field Safety Notice

Heron toilet and bath chair manufactured by R82 A/S

FSCA-identifier 30th June 2017

Corrective Action: Retrofitting of gas spring head on Heron from R82 A/S

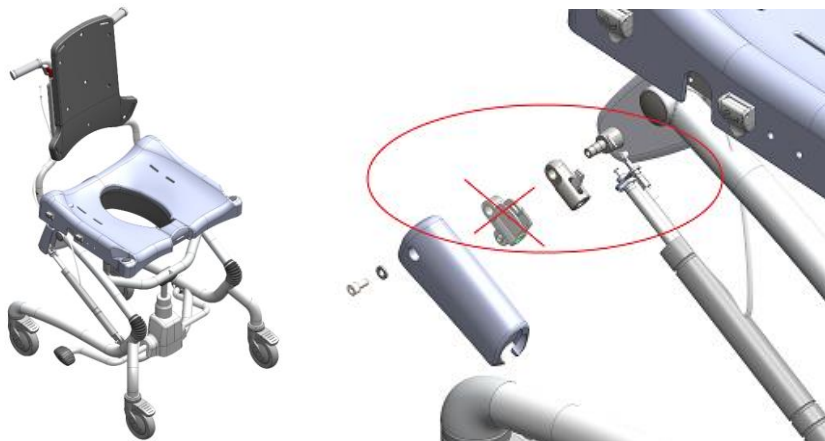
Date: 30th June 2017

Details of affected devices:

Heron toilet and bath chair manufactured by R82 A/S with article numbers 880505-01 and 880505-11 manufactured in Gedved, Denmark, in the period 23rd October 2013 to 16th December 2015.

Description of the problem:

We have been informed about breakage of the aluminium gas spring head for the tilting mechanism on the Heron. This particular part was changed to a stainless steel version as of January 2016 and we are now undertaking a voluntary measure of sending out kits for replacement on units that still have the aluminium version to eliminate the risk of other breakages.



If you have any further questions please get more comprehensive information from R82 (contact reference person Ulla Lange, Director of Quality Assurance & Regulatory Affairs) or by contacting your national dealer.

Transmission of this Field Safety Notice: (if appropriate)

This notice needs to be passed on to all those who need to be aware within your organisation and to any organisation where the devices have been transferred (if appropriate).

Please maintain awareness on this notice and resulting action for an appropriate period to ensure effectiveness of the corrective action (if appropriate).

Sincerely,
R82 A/S



Ulla Lange
Director of Quality Assurance & Regulatory Affairs