

**URGENT
FIELD SAFETY NOTICE**

December 5, 2017

Dear Customer:

RE: Voluntary Field Action of specific 1-DAY ACUVUE® MOIST Brand Contact Lenses

Johnson & Johnson Vision Care Ireland Ltd., (JJVC) is recalling product lots of 1-DAY ACUVUE® MOIST Brand Contact Lenses. **This Action only affects the lot numbers listed below. No other JJVC lots are affected by this Action.**

Brand name	Product Specification Base Curve (BC), Power	30 pack Lot Numbers
1-DAY ACUVUE® MOIST	BC 9.0, -3.75D	2840420107

The 1-DAY ACUVUE® MOIST Brand Contact Lens lot numbers are displayed in the barcode area on the back of each individual unit carton as well as on the individual contact lens package.

JJVC has voluntarily initiated this Action to assure that you receive the highest quality products. We received a limited number of reports of lens discoloration and foreign matter in the contact lens blister package. Based on a review by our Medical team, the presence of these small particles is associated with a low potential risk of scratching the cornea, an effect that is typically temporary and reversible. Importantly, no adverse events have been reported. Not all lenses in these lots are affected but all remaining lenses from these affected lots must be returned. We are taking measures to implement even stronger controls in our manufacturing and quality systems.

Since you have received potentially affected product, please **take the following actions**:

1. **Review** your inventory and determine if you have **1-DAY ACUVUE® MOIST lenses from the impacted lots**.
2. **STOP** using all **affected** product. You can continue to use all other lots not affected by this voluntary recall.
3. Please pass this notice on to anyone in your organization who needs to be aware of the issue and ensure that they maintain awareness as necessary.
4. **Contact** Customer Service at +45 8060 1200 to arrange replacement product.
5. **Complete** the enclosed Customer Reply Form and return via email to dksc@visgb.jnj.com within 3 days, **EVEN IF YOU HAVE NO INVENTORY REMAINING** affected by this recall, JJVC requires this information for reconciliation purposes with regulatory agencies.

Johnson & Johnson Vision Care Ireland Ltd.

Bregnerødvej 133
3460 Birkerød
DENMARK

As always, any ACUVUE® patient who has a complaint about the product is urged to stop using it and contact Johnson & Johnson Vision Customer Service, the store where the product was purchased, or their Eye Care Professional (ECP) immediately. If any user experiences persistent irritation, pain or redness, or a change in vision after removing the lens, they should contact their ECP immediately.

Our top priority is patient safety and we hold ourselves to high standards for product quality and customer satisfaction. We remain fully committed to serving our customers with safe and effective products. We recognize the inconvenience this causes you and appreciate your assistance in expediting return of the affected product.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jonas Dinnesen', with a long horizontal flourish extending to the right.

Jonas Dinnesen
General Manager, Nordics,
Johnson & Johnson Vision

Johnson & Johnson Vision Care Ireland Ltd.

Bregnerødvej 133
3460 Birkerød
DENMARK

JJVC FIELD ACTION
CUSTOMER REPLY FORM

Please complete and return immediately **EVEN IF YOU HAVE NO STOCK** via email: dksc@visgb.jnj.com

Please place an "X" in one of the boxes below.

All affected products have been used or discarded.

JJVC Sales Representative has returned all affected product inventory on our behalf.

We are returning affected product

**Quantity being
Returned**

Lot Number	Quantity to be Returned
2840420107	

Customer Name:	
Customer Acct #:	
Address:	
City, State, Postal Code:	
Country:	
Telephone Number:	

Person completing this form acknowledges the receipt and understanding of the actions, as stated in the Product Recall letter:

Name: (print) _____

Title/Position _____

Signature: _____

Date: _____