

## To all our Gripo Partners

Regarding Our letter sent 20<sup>th</sup> of February 2018, about the recall of Article 35171 Hanging grip for sister assistance.

The Norwegian health authorities has recommended us to recall also the unit`s that has been sold to the end-user. This applies to the hanging grip sold / delivered from Hepro in the period **1.8.2017 - 15.1.2018** (shipment period from Hepro).

We recommend recalling of the hanging grip that is sold and is part of this production series.

We ask you to return this units to:

Hepro AS  
Att: Service department  
Øvermoan 9  
8250 Rognan  
Norway

Please mark the shipment:

**Recall of Article 35171 Hanging grip for sister assistance.**

For new hanging grip for sister assistance, please send an e-mail to:

[service@hepro.no](mailto:service@hepro.no)

Please feel free to ask question or book a skype meeting if you want to discuss this with me.

Best regards



Kurt Kristoffersen  
CEO Hepro