## COOK®

**Cook Medical Europe** 

O'Halloran Road, National Technological Park, Limerick, Ireland. Phone: + 353 61 334440 Fax: + 353 61 334441

## FIELD ACTION CUSTOMER RESPONSE FORM

## Field Action reference no.: 2018FA0005

Affected devices:			
Product Brand Name	Reference Part Number	Global Part Number	Lot Number
Soft-Trans Embryo Transfer Catheter	K-SOFT-5000	G20195	7727431; 7861622; 7921104; 7777932; 7829304; 7829305; 7727424; 7777933; 7797490; 7916922; 8004947; 7861621; 7727426; 8007578; 7777934; 7974435; 7861623; 7732361; 7921105; 7957338
Soft-Trans Embryo Transfer Catheter	K-SOFT-5000-TC	G26662	7861619; 7885356; 7925760; 7877866; 7737392; 7737401; 7889530; 7936640; 7939958; 7943117; 7931407; 7875754; 7885350; 7889531
Soft-Trans Embryo Transfer Catheter	K-SOFT-5000-MO	G26669	7787738; 7882069; 7939954; 8043185
Soft-Trans Embryo Transfer Catheter	K-SOFT-5020	G26151	7875752; NS7808887; NS8039947
Soft-Trans Embryo Transfer Catheter	K-SOFT-5100	G20197	NS7855975; NS7875755; NS8039951

## Please indicate the following:

Customer Number:	
Customer Name:	
Street Address:	
City, ZIP:	
Completed by:	
Department:	
Phone Number:	(Please Print)

Please indicate which of the following a	applies to your facility:	
None of the af	fected product remains in our inventory	
We are return	ing our remaining inventory for credit	
**Proforma Invoice Required for Return of	Product(s): Yes No	
Pick-up / Collection details for return of	f products:	
Contact Name for Pick-up:		
Address details for Pick-up:		
Phone number / Email address for pick-up	)	
Total number of boxes for pick-up	(Please Print)	
**If you are a distributor, have your custon	ners been notified of this Field Safety Correc	ctive Action?
Yes	No	
If you are returning any affected product, p	please indicate the part number. lot number	and quantity.
	·····	and quantity.
Product Part Number	Product Lot Number	Quantity

Please return the completed Customer Response Form to by e-mail to <u>European.FieldAction@cookmedical.com</u> or by fax to + 353 61 334441.