



Urgent Field Safety Notice

Software Distribution Network & Associated Programmers Software Update

Product Name	Model Number
CareLink™ 2090 Programmer	2090; All Serial Numbers
CareLink Encore™ 29901 Programmer	29901; All Serial Numbers

September 2019

Medtronic reference: FA844 Phase II

Dear Healthcare Professional, Biomedical Engineer, or Risk Manager,

Medtronic is applying a programmer software update to strengthen cybersecurity controls. As this is typical for routine servicing of programmers, a Medtronic Representative or authorized personnel will install the update on each programmer. This programmer update (software Model 9986 V3.0 for 2090 programmers and SW028 V9.0 for Encore programmers) will support future programmer software installations.

Clinical use of the programmer is not affected by this software update. No action is required for implantable device patients under your care.

If you have questions regarding this information, please contact your Medtronic Representative.

Sincerely,

Local/BU Manager