

# RANDOX

## Urgent Field Safety Notice

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**Date Issued:** 23 May 19

**Complaint Reference:** REC 398

**Action Type:** Device Modification

### Detail on Affected Devices:

Our records indicate that your facility may have received the following product

Device Name	Catalogue Number	GTIN	Batch / Lot number	Expiry Date	Manufacturing Date
Human Assayed Control Level 2	HN1530	05055273203783	1306UN	28 June 2022	13 Nov 2018
			1308UN	28 June 2022	13 Nov 2018
			1309UN	28 June 2022	01 Nov 2018

### Reason for Action:

Randox can confirm the RX series control target and range value for ALT ( Tris buffer without P5P 37C), Bicarbonate and gamma-GT has been incorrectly assigned for lot numbers 1306UN, 1308UN and 1309UN in the Human Assayed Multi-Sera Controls.

Randox has identified a labelling error in the value sheet for Human Assayed Controls Level 2 lots 1306UN, 1308UN and 1309UN. The method listed for Transferrin in the Mean of all section of the value sheet is Roche Cobas E411, however it should be Immunospectrometric. Values are not affected.

Updated value sheets are now available on [www.randox.com](http://www.randox.com) and also attached to this contact.

### Risk to Health:

Quality control results which are not within range can lead to a delay in reporting results.

Transferrin: There is negligible risk to health as the Roche Cobas E411 is an immunoturbidimetric assay and therefore these are the correct values for controls for this system.

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**Action to be taken:**

- Review your reagent inventory of these products. Remove all previous versions of the Value Sheets in use and replace with the revised version.
- Discuss the contents of this notice with your Medical Director.
- Complete and return the response form 12187-QA to [technical.services@radox.com](mailto:technical.services@radox.com) within five working days.

**Transmission of Field Safety Notice:** Send a copy of the FSN to all affected customers and to those who need to be aware within your organisation.

Please accept our apologies for any inconvenience caused. Thank you for your patience and understanding. If you have any questions or concerns, please contact Radox Technical Services.

**The undersigned confirms that this notice has been notified to the appropriate Regulatory Agency**

  
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