



Ideen bewegen mehr

AAT Alber Antriebstechnik GmbH · PF 100560 · D-72426 Albstadt

Sanitätshaus XYZ
Mustermannstr.
XXXX Musterhausen
Musterland

Urgent safety information

Safety check
affecting
puncture proof tyres c- devices

Albstadt, den 10. September 2020

Sender:

AAT Alber Antriebstechnik GmbH, Ehestetter Weg 11, D 72458 Albstadt, Germany

Addressee:

Authorized medical supply stores, sales representatives, ambulance services

Identification of the affected medical products:

Product category: Stair climber of the c- device family
Name of model: c-max 140; c-max 160; CR23
Serial number: See supplementary sheet

Description of the problem including the detected cause:

At an extended product check was found out that possibly products have been launched on the market which could show the following misconduct:

It is possible that while operating, the stair climber mentioned above, a wheel could change its position on the axle and thus a loss of braking effect at the edge of the stairs could occur.

In worst cause the wheel could be completely lost, which could result to a fall on the stairs.

Unsere Hausanschrift
AAT Alber Antriebstechnik GmbH · Ehestetter Weg 11 · D-72458 Albstadt
Tel. +49.7431.12 95-0 · Fax 12 95-35 · info@aat-online.de · www.aat-online.de
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Amtsgericht Albstadt HRB 401006 · Sitz: Albstadt
Ust ID Nr. DE 173669635
Geschäftsführer: Martin Kober



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The reason for this is an incorrect fitted locking ring at the inner side of the wheel, which is difficult to see when the wheel is mounted.

Which measures should the addressees take?

- Use the concerned stair climber any longer
- Check the device exactly according the enclosed instructions
- For a clearer illustration of the review, watch the video at the link provided in this letter
- Please use the enclosed tools for disassembly and assembly of the locking rings
- Zur Abnahme der Sicherungsringe bitte die beigefügten Werkzeuge verwenden
- Reinigen Sie mit dem beigefügten Bremsenreiniger die Bremsfläche in der Felge
- Das Gerät erst nach erfolgreicher Überprüfung und abschließendem Funktionstest wieder in Einsatz nehmen

Distribution of the here described safety information

Please make sure that all users of the above mentioned products and other persons involved are informed about these Urgent Safety Information's. Should you have given the product to a third party, please send a copy of this information along or inform the contact person stated below.

Please keep these information's at least until measures have been completed.

The Federal Institute for Drugs and Medical Devices received a copy of these „Urgent Safety Information's “.

Kontaktperson:	<i>For technical questions, regarding the inspection or for a possible return to AAT</i>	<i>§ 30 (2) Medical Devices Act, MPG</i>	<i>§ 30 (2) Medical Devices Act, MPG</i>
	<i>AAT Service – Center Richard Lindner</i>	<i>Holger Staib Safety officer for medical devices pursuant to § 30 (2) Medical Devices Act, MPG</i>	<i>Daniel Mohr Assistant Safety officer for medical devices pursuant to § 30 (2) Medical Devices Act, MPG</i>
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e-mail:	servicecenter@aat-online.de	Sicherheitsbeauftragter-MP@aat-online.de	Sicherheitsbeauftragter-MP@aat-online.de

Best regards,

AAT Alber Antriebstechnik GmbH

Holger Staib / Daniel Mohr

Safety officer for medical devices pursuant to § 30 (2) Medical Device Act /

Assistant Safety officer for medical devices pursuant to § 30 (2) Medical Devices Act, MPG

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