

Urgent Field Safety Notice

MiniMed™ 600 and 700 series insulin pump Battery Cap Notification

Insulin Pump	Model Number
MiniMed™ 640G Insulin Pump	MMT-1711, MMT-1712, MMT-1751, MMT-1752
MiniMed™ 670G Insulin Pump	MMT-1761, MMT-1762, MMT-1781, MMT-1782
MiniMed™ 720G Insulin Pump	MMT-1809, MMT-1810, MMT-1859, MMT-1860
MiniMed™ 740G Insulin Pump	MMT-1881, MMT-1882, MMT-1891, MMT-1892
MiniMed™ 770G Insulin Pump	MMT, 1885, MMT-1886, MMT-1895, MMT-1896
MiniMed™ 780G Insulin Pump	MMT-1811, MMT-1812, MMT-1861, MMT-1862

May 2022

Medtronic Reference: FA1249

Dear Physician, Healthcare Professional,

You are receiving this letter because our records indicate that one or more of your pump users have a MiniMed™ 600 series and/or MiniMed™ 700 series insulin pump. We want to inform you of a potential issue relating to the battery cap on the pumps and provided actions pump users should complete.

Medtronic asks that you inform impacted pump users of the MiniMed™ 600 and/or 700 series insulin pump using the enclosed letter.

ISSUE DESCRIPTION

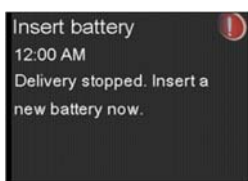
The battery cap on the pump consists of a plastic cap and a metal contact that work together with the AA battery to power the pump. The metal contact should be held in place by three raised, round, black, plastic dots, as pictured below. If the metal contact becomes loose or falls off from the battery cap, it can result in an incomplete battery connection, leading to no power source to the pump. When the pump detects no power source, an "Insert battery" alarm will occur, and **insulin delivery will immediately stop**. After 10 minutes, the alarm sound may increase to a siren, and **the pump will turn off**.



The battery cap can be found on the top of the pump where the AA battery compartment is located



*Undamaged battery cap - Continue to use
Has three raised, round, black, plastic dots holding metal contact in place*



Sample screen image of "Insert battery" alarm



*Damaged battery caps - Do not use
Metal contact is missing, or fewer than 3 raised*

Medtronic

If the pump stops delivery of insulin due to power loss, this could lead to varying degrees of high blood sugar, including Diabetes Ketoacidosis (DKA). Serious injuries have been reported with the use of the MiniMed™ 600 series and MiniMed™ 700 series insulin pumps associated with the damaged cap, but not all have been directly correlated to this issue based on review with independent clinical experts. Damaged battery cap contacts could potentially lead to those events as explained above.

ACTIONS REQUIRED BY YOU:

1. Inform impacted pump users of the MiniMed™ 600 and/or 700 series insulin pump about the Field Safety Notice using the enclosed pump user letter.
2. Please assist pump users in locating and inspecting the battery cap on their insulin pumps per the instructions provided in the pump user letter.

The Competent Authority of your country has been notified of this action.

We are committed to continuously monitoring and improving your experience with our products and will proactively share important safety updates. If you have further questions, please contact your Medtronic Representative.

Sincerely,

Local/OU Manager

Enclosure:

- Pump User Letter