

## **URGENT: FIELD SAFETY NOTIFICATION**

Date: 1 August 2022 EU FA #22-01 - FA-IMD-22-001

Dear Valued Distributor,

Our records indicate that you have received one or more of the following products:

Product Name	Product Number	Lot Number	Expiry Date
Automated immuClone Anti-K (Kell) IgM	0066088	922040	2022-11-30
Automated immuClone Anti-K (Kell) IgM	0066088	922041	2023-04-30
Automated immuClone Anti-K (Kell) IgM	0066088	922042	2023-10-31
Automated immuClone Anti-K (Kell) IgM	0066088	922043	2024-04-30

### Manufacturer

Immucor Medizinische Diagnostik GmbH Robert-Bosch-Str. 32 63303 Dreieich Germany +49 (0) 6103 80560 www.immucor.com

#### Issue details:

During the transfer of the above-mentioned product to the Regulation on IVD Medical Devices (EU) 2017/746, our supplier listed in the product labeling of Automated immuClone Anti-K (Kell) IgM informed Immucor Medizinische Diagnostik GmbH, that the clone K1.1.21.HM.EF is indeed clone MS-56.

The clone identified in the instructions for use, K1.1.21.HM.EF, was based on the documentation provided by the supplier. Immucor Medizinische Diagnostik GmbH had no knowledge that actual clone was different and of the incorrect branding.

As the performance level established for the product is not affected, the probability for occurrence for patient harm remains low.

## **Product Impact:**

The performance of the product and the results are not affected.

Due to the incorrect labeling Automated immuClone Anti-K (Kell) IgM will be withdrawn from the market.

Phone: +49 (0) 6103-8056-0 Fax: +49 (0) 6103-8056-199

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### **Our Actions Taken:**

Immucor Medizinische Diagnostik GmbH will provide the information to the competent authorities and initiate the recall of the product. The EC certification for the above-mentioned product is no longer valid.

In addition, we will evaluate the impact on the results with regards to national regulations, such as the requirement to use different clones.

### **Distributor Actions to Be Taken:**

- 1) The customer notice contains a response verification form on page 3 that we have prepared for customers. As a field correction to our action, we ask that you distribute the attached customer notice to your customers or provide them with a reasonable translation. The response verification is intended to assist you and us in determining if the customer received and understood this notification.
- 2) Please complete the Distributor Response Form included on page 3 of this communication. Return the response form by fax to +49 6103 8056 6393, email to vigilance.eu@immucor.com or mail to: Immucor Medizinische Diagnostik GmbH, RA/QA, Robert-Bosch-Strasse 32, 63303 Dreieich, Germany.
- 3) Confirm that the remaining inventory has been destroyed.

## **Customer Actions to Be Taken:**

- 1) Please complete the Response Form included on page 3 of the customer communication. Return the response form by fax to +49 6103 8056 6393, email to <a href="mailto:vigilance.eu@immucor.com">vigilance.eu@immucor.com</a> or mail to: Immucor Medizinische Diagnostik GmbH, RA/QA, Robert-Bosch-Strasse 32, 63303 Dreieich, Germany.
- 2) Confirm that the remaining inventory has been destroyed.

We appreciate the trust and confidence you place in our products. Please contact your local Technical Support under +49 (0) 6103 8056-100 or at <a href="tech.support.eu@immucor.com">tech.support.eu@immucor.com</a> for assistance or additional instructions should you need further support.

We apologize for inconveniences this issue may have caused.

## Sincerely,



Maria Wilhelmi Sr. Director RA/QA

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# FSCA: EU FA #22-01 - FA-IMD-22-001

# **Distributor Response Form**

I verify that our facility was made aware of the Field Safet	y Corrective Action for			
Automated immuClone Anti-K (Kell) IgM and that any rem	naining inventory has been			
destroyed,				
	<del></del>			
Printed Name:				
Signature:	Date:			
Position:				
Facility / Institution:				
Other Countries, where the product has been distributed:				