

FSN Ref: 2023-02(02)

FSCA Ref: 2023-02(02)

Date: 22 Feb 2023

Customer Reply Form

1. Field Safety Notice (FSN) information	
FSN Reference number	2023-02(02)
FSN Date	22 Feb 2023
Product/ Device name	See Appendix I Product table
Product Code(s)	See Appendix I Product table
Batch/Serial Number (s)	See Appendix I Product table

2. Customer Details	
Account Number	
Healthcare Organisation Name*	
Organisation Address*	
Department/Unit	
Shipping address if different to above	
Contact Name*	
Title or Function	
Telephone number*	
Email*	

3. Customer action undertaken on behalf of Healthcare Organisation														
<input type="checkbox"/>	I confirm receipt of the Field Safety Notice and that I read and understood its content. I do not have any affected devices.													
<input type="checkbox"/>	I confirm receipt of the Field Safety Notice and that I read and understood its content. I have quarantined affected devices ready for return - enter number of devices ready for return	<table border="1"> <tbody> <tr> <td>Qty:</td> <td>Lot/Serial Number:</td> </tr> <tr> <td>Qty:</td> <td>Lot/Serial Number:</td> </tr> <tr> <td>Qty:</td> <td>Lot/Serial Number:</td> </tr> <tr> <td>Qty:</td> <td>Lot/Serial Number:</td> </tr> <tr> <td>Qty:</td> <td>Lot/Serial Number:</td> </tr> <tr> <td>N/A</td> <td>Comments</td> </tr> </tbody> </table>	Qty:	Lot/Serial Number:	Qty:	Lot/Serial Number:	Qty:	Lot/Serial Number:	Qty:	Lot/Serial Number:	Qty:	Lot/Serial Number:	N/A	Comments
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Qty:	Lot/Serial Number:													
N/A	Comments													
Print Name*														
Signature*														
Date*														

4. Return acknowledgement to sender	
Email	vigilance@molnlycke.com
Customer Helpline	+46 20-79 82 64
Postal Address	Mölnlycke Health Care, Box 130 80, SE-402 52 Gothenburg, Sweden

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Fax	+46 31 722 34 00
Deadline for returning the customer reply form*	Within 10 days

Mandatory fields are marked with *

It is important that your organisation takes the actions detailed in the FSN and confirms that you have received the FSN.

Your organisation's reply is the evidence we need to monitor the progress of the corrective actions.