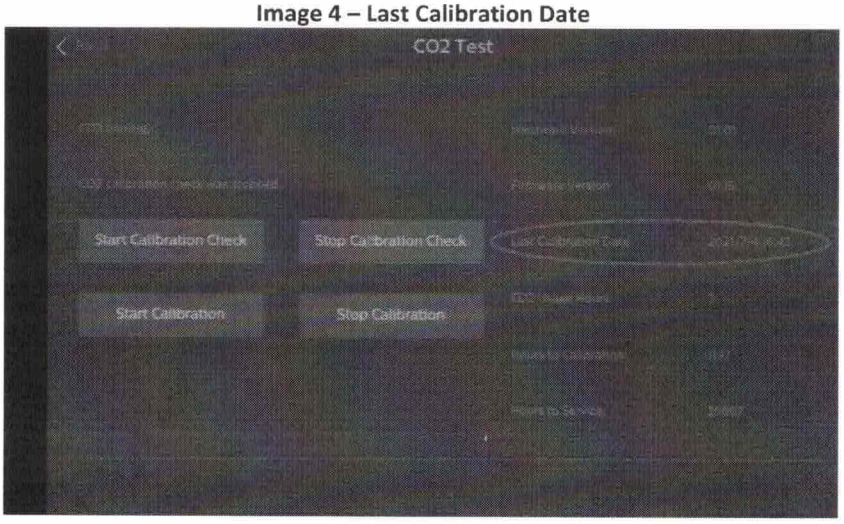
Image 4 – Last Calibration Date



2. Review this URGENT Field Safety Notice in its entirety and pass this notice to all those who need to be aware within your organization or to any organizations where the potentially affected devices have been transferred. (If appropriate).
3. Complete and return attached form to Philips promptly to confirm receipt of the URGENT Field Safety Notice Letter, understanding of the issue, and required actions to be taken.

4. Actions planned by Philips Hospital Patient Monitoring to correct the problem

A Philips representative will reach out to you to arrange a software upgrade to your monitor(s). The software upgrade is available and Philips is prioritizing the performance of this upgrade. The anticipated timeline of the software upgrade is approximately six months from the date of this letter.

If you need any further information or support concerning this issue, please contact your local Philips representative at: *<Philips representative contact details to be completed by the Market>*

This notice has been reported to the appropriate Regulatory Agencies.

Philips regrets any inconvenience caused by this problem.

Sincerely,

Avani Pandya
Head of Quality
Hospital Patient Monitoring
Philips Healthcare