

Technology for Life

Drägerwerk AG & Co. KGaA, 23542 Lübeck, Germany

To our customers of the Emergency and Transport Ventilator Oxylog 3000 *plus*

December 2024

<u>Update on Important Safety Notice</u>

Update: Oxylog 3000 *plus* may not switch to mains supply following battery operation. IFU amendment

All Oxylog 3000 *plus* devices Part No 5704811 and 5704813, Basic UDI DI 040486751304015FK19Z000XW, may be affected.

Dear Sir, Madam,

In May 2023 we informed you that we have become aware of instances where emergency and transport ventilator Oxylog 3000 *plus* devices stopped ventilation due to a discharged battery if the alarm "**No int. battery charging**" was not handled according to the Instructions for Use (IFU) and a transport with the device was started.

The preconditions for the stop and the check to be performed prior to transport were described in the Important Safety Notice.

We initiated and launched a firmware update of the Printed Board Assembly Charger for all Oxylog 3000 *plus* devices, designed to reduce the occurrence of situations in which the internal battery could not be charged.

Unfortunately, in the meanwhile we received a few reports of stopped ventilation of already updated devices in which the given alarm was not handled according to the IFU. No serious injuries of patients have been reported as a result of this issue.

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Dräger decided to update the Instructions for Use with the check described in the FSN of May 2024. This check, which must be performed prior to each transport, will avoid that a transport is started with an active alarm "**No int. battery charging**". A stop of ventilation due to a depleted battery because Oxylog 3000 *plus* does not switch to mains supply after battery operation would therefore not occur.

If you have any questions, please do not hesitate to contact your local Dräger representative.

We apologize for any inconvenience caused by this measure and ask you to follow the attached IFU amendment.

With kind regards

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