URGENT FIELD SAFETY NOTICE

MEDICAL DEVICE RECALL

VERITAS™ Advanced Infusion Packs (VRT-AI) and VERITAS™ Advanced Fluidics Packs (P/N: VRT-AF)

May XX, 2023

Dear Johnson & Johnson Vision Customer:

RE: Voluntary Recall of All VERITAS™ Advanced Infusion Packs (P/N: VRT-AI) and VERITAS™ Advanced Fluidics Packs (P/N: VRT-AF) within their expiration date

Johnson & Johnson Vision (JJV) is voluntarily initiating a recall of All VERITAS™ Advanced Infusion Packs (P/N: VRT-AI) and VERITAS™ Advanced Fluidics Packs (P/N: VRT-AF) within their expiration date. **This Action only affects the VERITAS™ Advanced Infusion Packs (P/N: VRT-AI) and VERITAS™ Advanced Fluidics Packs (P/N: VRT-AF) within their expiration date (the "VERITAS Packs").**

Reason for Recall:
Johnson & Johnson Vision is initiating this new action due to a manufacturing issue with VERITAS Packs which could result in a weld protrusion, which is the physical gap between the housing and cover of the VERITAS Packs, that exceeds the design specification. A weld protrusion that is larger than the design specification could lead to failure during the priming cycle and/or suboptimal vacuum delivered to the phacoemulsification and irrigation/aspiration handpieces during the surgical case. The above may be associated with a delay in surgery and/or longer surgical time, which could result in post-operative ocular sequalae, such as transient corneal edema. As of May 25, 2023, there have been a total of 25 complaints that have been confirmed to be related between May 25, 2021, and May 24, 2023. One (1) complaint resulted in an adverse event, however its relationship to this manufacturing issue could not be confirmed.

Required Actions to be Taken:
You are receiving this notice because our records indicate that you received VERITAS Packs impacted by this Action**.** Please take the following actions:

1. Identify if any of your inventory contains VERITAS Packs (VRT-AI/VRT-AF) within their expiration date.
2. **Immediately discontinue** using and remove from your inventory all VERITAS Packs. ***No other Phaco Packs are affected by this recall.***
3. Complete the attached Customer Reply Form (on page 3). We require this information for reconciliation purposes with regulatory agencies, **even if you have no inventory**.

   If you have product to be returned:

   - Complete the Customer Reply Form, noting the lot numbers of the VERITAS Packs.
   - Contact Customer Support at enter phone number to obtain an RGA number and arrange the product return.
   - Email Customer Reply Form to enter e-mail **within 3 business days** of receipt of this letter.

- Return the affected product as soon as possible. A credit will be issued upon receipt of the customer reply form and product.

If you do not have product to be returned:

- Complete and return the Customer Reply Form and email to enter e-mail within 3 business days of receipt of this letter.

4. Share this notice with anyone within your organization that needs to be informed and to any organization where the potentially affected products have been transferred.

If you have product complaints or adverse events to report regarding the use of these VERITAS Packs, please inform Johnson & Johnson Vision by calling enter phone number. If you do report a complaint, please provide the VERITAS Packs lot number and, if a patient was involved, the date of surgery, a description of the event and patient outcome.

Enter notified body has been informed of this Action.

We apologize for any inconvenience this causes you and your patients. The health and safety of patients is our number one priority at Johnson & Johnson Vision, and we thank you for your assistance in expediting the return of this product. If you have questions or concerns with regards to this notification, please contact enter phone number.

Sincerely,

enter name
enter title

Product RECALL Letter Dated MAY XX, 2023
2023 VERITAS™ Advanced Infusion Packs (P/N: VRT-AI) and VERITAS™ Advanced Fluidics Packs (P/N: VRT-AF)

RECALL CUSTOMER REPLY FORM

Please complete and return immediately EVEN IF YOU HAVE NO STOCK via email: enter e-mail.

Please place an "X" in one of the boxes below.

☐ All affected products have been used or discarded. No product to return.

☐ Product(s) previously returned to JJSV.

- If product was returned, please provide the RGA#: _____

☐ We are returning affected products.

- If product will be returned, please provide the RGA#: _____
- Indicate the Lot Number(s) and Quantity of the product to be returned below.

Lot Number	Quantity of VERITAS Packs to be Returned (P/N: VRT-AI or VRT-AF)

JJV Account Number:	
Account Name:	
Address:	
City, State, Zip Code:	
Country:	
Telephone Number:	
E-Mail	

Person completing this form acknowledges the receipt and understanding of the actions, as stated in the Product Recall letter:

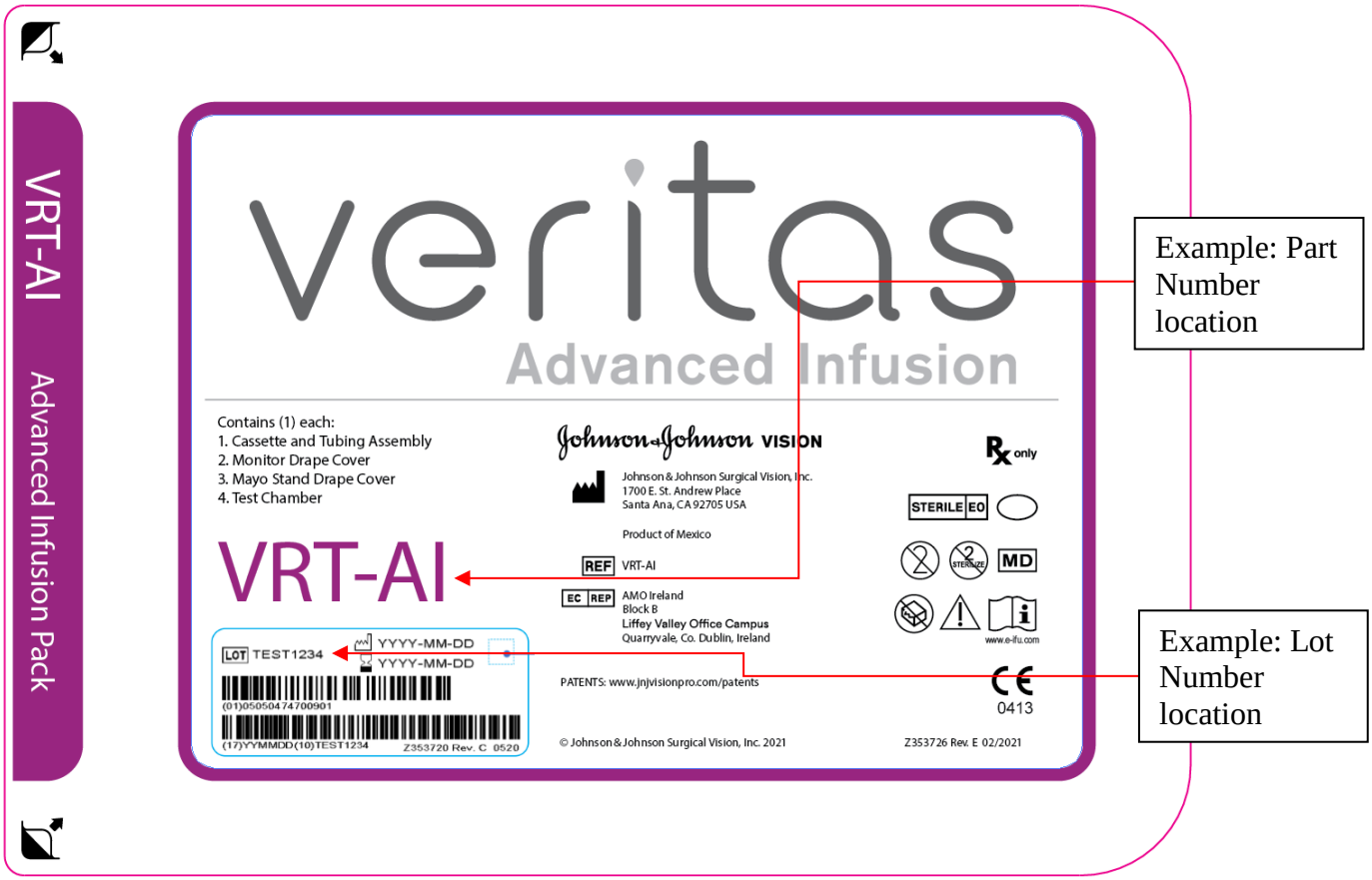
Name: (print) _____

Title/Position: _____

Signature: _____

Date: _____

VRT-AI Pack Lid Label Example



VRT-AF Pack Lid Label Example