

**URGENT FIELD
SAFETY NOTICE UPDATE**

Date of Letter Deployment



GE HealthCare Ref. # 32097-3

To: Director of Biomedical Engineering
Director of Neonatology/ L and D/ Nurse Manager
Risk Manager/Hospital Administrator

RE: **Update to GE HealthCare's communication: Heater door for certain Giraffe OmniBed and Giraffe OmniBed Carestation devices**

Dear Customer,

GE HealthCare has recently identified that additional products are affected by the attached Urgent Medical Device Correction notice (Ref. #32097 and #32097-2). As such, GE HealthCare has updated the Affected Product Lists to include additional Giraffe OmniBed Carestation devices manufactured between January 2018 and **July 2025** and Giraffe OmniBed and Giraffe OmniBed Carestation devices that have had heater doors replaced during this time frame.

Please see the attached GE HealthCare Urgent Medical Device Correction Ref. #32097 and #32097-2 for the specific details on this safety issue as well as how to identify the date of manufacture of your device.

Please be assured that maintaining a high level of safety and quality is our highest priority. If you have any questions, please contact us per the contact information referenced in the GE HealthCare Urgent Medical Device Correction notice.

Sincerely,

A handwritten signature in blue ink, appearing to read "Laila Gurney", followed by a horizontal line.

Laila Gurney
Chief Quality & Regulatory Officer
GE HealthCare

A handwritten signature in blue ink, appearing to read "Scott Kelley", followed by a horizontal line.

Scott Kelley
Chief Medical & Safety Officer
GE HealthCare