

Aarhus, November 2025

Important: FIELD SAFETY NOTICE

Dear Customer

This letter is intended for all customers that are using a Guldmann GH1 F lifting module with a production date before 20 November 2020.

Description of the issue

Following a recent incident, it was found that a GH1 F lifting module lacking the necessary software update and with an improperly installed Click Lock fell onto a patient.

Impact on patient/staff

This may occur when the deinstallation is initiated and the installation cord is loosened without the GH1 F lifting module being released from the Click lock. In this case, the GH1 F lifting module could fall by the length of the loosened cord and in rare cases hit a patient or staff.

Required actions

We request you to take the following actions:

1. Contact your local service provider to ensure that GH1 F lifting modules produced before 20 November 2020 have the latest software installed (i.e. Guldmann Service and Information Console version 3.5.0).

Item number	Product name	Production date	Serial/Lot nummer	End production date old Software	Serial/Lot nummer
554126	GH1F 255	27-04-2012	005541260002012042574810	12-03-2020	0000057694
554125	GH1F 205	02-05-2012	005541250002012042574815	15-12-2020	9999269888
554192	GH1F 175	09-05-2012	005541920002012050375875	08-01-2020	0000070497
552181	GH1F	29-08-2014	005521810002014082660518	04-08-2016	005521810002016080341023
555965	GH1F 205	18-04-2016	005559650002016041333940	07-08-2019	0000059102
555966	GH1F 175	10-08-2015	005559660002015080516155	02-12-2019	0000067210
556293	GH1F 255	10-09-2015	005562930002015090918976	24-01-2018	0000022126
552186	GH1F	05-10-2016	0000046367	11-02-2019	0000046367
556345	GH1F 255	07-06-2018	0000030181	07-03-2019	0000041622
560573	GH1F 205	19-03-2020	0000076030	18-12-2020	0000090984
560574	GH1F 255	16-04-2020	0000076382	23-12-2020	0000084600
560575	GH1F 175	03-04-2020	0000076383	14-12-2020	0000091274
560576	GH1F 205	29-07-2020	0000081421	29-07-2020	0000081421
560577	GH1F 175	17-11-2020	0000088902	18-12-2020	0000092362
560578	GH1F 255	11-05-2020	0000077661	16-09-2020	0000084382

2. If the GH1 F lifting module does not have the latest software (3.5.0) installed, it must be installed by your local service provider.
3. Complete the attached Acknowledgement Form in Attachment A and return it to your local Guldmann representative.

Yours sincerely

V. Guldmann A/S

Ulrik Møller
Technical Director