

URGENT FIELD SAFETY NOTICE



Date of Letter Deployment

GE HealthCare Ref. # 85489

To: Director/Manager of Radiology
Risk Manager/Hospital Administrator
Head of Radiology Department
Director of IT Department
Head of Imaging Informatics

RE: **Cybersecurity vulnerability affecting Centricity RIS-i configured with Instant Messenger**

Safety Issue

GE HealthCare has become aware of a cybersecurity vulnerability affecting Centricity RIS-i configured with Instant Messenger. When Instant Messenger is installed and running, a malicious actor could exploit this vulnerability to perform unauthenticated Remote Code Execution in Instant Messenger which could potentially impact system availability and/or lead to ability to manipulate data. Instant Messenger is an optional module which is not installed by default. The vulnerability is not present in RIS-i systems without Instant Messenger, or where Instant Messenger has been disabled.

There have been no injuries or unauthorized access to patient data reported to GE HealthCare as a result of this issue.

Actions to be taken by Customer/ User

Pending correction by GE HealthCare, you can continue to use your device by following the instructions below:

Ensure your IT Department disables "Centricity RIS IM Server" service on the server following your Operating System guidelines until product correction is completed.

Please retain this document for your records.

Please complete and return the attached acknowledgement form to recall.85489@gehealthcare.com or use the QR code to submit your response electronically.

Affected Product Details

The software versions listed below are potentially affected:

Product Name	Affected Software Versions	GTIN
Centricity RIS-i	4.2.x	Not Applicable
Centricity RIS-i	5.x	Not Applicable
Centricity RIS-i	6.x	Not Applicable
Centricity RIS-i	7.0.0 – 7.0.6	00840682147170

Product Correction GE HealthCare will correct all affected products at no cost to you.
A GE HealthCare representative will contact you to arrange for the correction.

Contact Information If you have any questions or concerns regarding this notification, please contact
GE HealthCare Service or your local Service Representative.

GE HealthCare confirms that this notice has been notified to the appropriate Regulatory Agency.

Please be assured that maintaining a high level of safety and quality is our highest priority. If you have any questions, please contact us per the contact information above.

Sincerely,



Laila Gurney
Chief Quality & Regulatory Officer
GE HealthCare



Scott Kelley
Chief Medical Safety Officer
GE HealthCare

**FIELD SAFETY NOTICE ACKNOWLEDGEMENT
RESPONSE REQUIRED**

Please complete this form and return it to GE HealthCare promptly upon receipt and no later than 30 days from receipt. This will confirm receipt and understanding of the Field Safety Notice.

Facility Name: _____

Street Address: _____

City/State/ZIP/Country: _____

Customer Email Address: _____

Customer Phone Number: _____

By signing this form, we acknowledge receipt and understanding of the accompanying Field Safety Notice, and that we have informed all potential users and have taken and will take appropriate actions in accordance with that Notification.

Please provide the name of the individual with responsibility who completed this form.

Signature: _____

Printed Name: _____

Position/Job Title: _____

Date (DD/MM/YYYY): _____

To complete this form electronically, please scan the QR Code below.



To complete this form via email, scan or take a photo of the completed form and email to:
recall.85489@gehealthcare.com

