

# URGENT FIELD SAFETY NOTICE



Date of Letter Deployment

GE HealthCare Ref.# 85491

To: Director/Manager of Radiology  
Director/Manager of Cardiology  
Risk Manager/Hospital Administrator  
Head of Radiology Department  
Head of Cardiology Department  
PACS Administrator  
Director of IT Department  
Head, Biomedical Engineering  
Head of Imaging Informatics

RE: **Important Security Notice for Centricity Universal Viewer**

## **Safety Issue**

GE HealthCare has identified a potential cybersecurity vulnerability affecting certain versions of Centricity Universal Viewer (please refer to Affected Products List in this letter). User login credentials may be exposed on the local client workstation, which could allow an unauthorized individual to potentially impact system availability and/or manipulate data. This issue can occur only if you're using Microsoft Edge and your site is not configured to authenticate users through the organization's network account (for example, Active Directory/LDAP).

There have been no injuries or unauthorized access to patient data reported to GE HealthCare as a result of this issue.

## **Actions to be taken by Customer/User**

Pending corrections from GE HealthCare, you can continue using your device by following the instructions below:

Ensure workstations have appropriate security controls per product manuals.

Implement network account authentication by using Active Directory/LDAP services for user management.

If network account authentication is not possible at your site, please contact GE HealthCare Service to request temporary steps to mitigate the issue.

Ensure all potential users in your facility are informed of this safety notification.

Please retain this document for your records.

Please complete and return the attached acknowledgement form to [recall.85491@gehealthcare.com](mailto:recall.85491@gehealthcare.com).

**Affected  
Product  
Details**

The following products with the software versions listed below are impacted.

<b>Product</b>	<b>Device Identification Number / GTIN</b>
Centricity Universal Viewer Software Versions 7.0 through 7.0 Sp2.0.1	00840682145794
Centricity Universal Viewer Software Version 6.0 through 6.0 Sp10.4.1	00840682103800
Centricity Universal Viewer Software Version 5.0 SP6 through UV 5.0 SP7.1	Not Applicable

**Product  
Correction**

GE HealthCare will correct all affected products at no cost to you.  
A GE HealthCare representative will contact you to arrange the correction.

**Contact  
Information**

If you have any questions or concerns regarding this notification, please contact GE HealthCare Service or your local Service Representative.

GE HealthCare confirms that this notice has been notified to the appropriate Regulatory Agency.

Please be assured that maintaining a high level of safety and quality is our highest priority.  
If you have any questions, please contact GE HealthCare per the contact information above.

Sincerely,



Laila Gurney  
Chief Quality & Regulatory Officer  
GE HealthCare



Scott Kelley  
Chief Medical Safety Officer  
GE HealthCare

**FIELD SAFETY NOTIFICATION ACKNOWLEDGEMENT  
RESPONSE REQUIRED**

**Please complete this form and return it to GE HealthCare promptly upon receipt and no later than 30 days from receipt. This will confirm receipt and understanding of the Field Safety Notice.**

Facility Name: \_\_\_\_\_

Street Address: \_\_\_\_\_

City/State/ZIP/Country: \_\_\_\_\_

Customer Email Address: \_\_\_\_\_

Customer Phone Number: \_\_\_\_\_

By signing this form, we acknowledge receipt and understanding of the accompanying Field Safety Notification, and that we have informed all potential users and have taken and will take appropriate actions in accordance with that Notification.

**Please provide the name of the individual with responsibility who completed this form.**

Signature: \_\_\_\_\_

Printed Name: \_\_\_\_\_

Position/Job Title: \_\_\_\_\_

Date (DD/MM/YYYY): \_\_\_\_\_

<p><b>To complete this form electronically, please scan the QR Code below.</b></p> 	<p><b>To complete this form via email, scan or take a photo of the completed form and email to:</b> <a href="mailto:recall.85491@gehealthcare.com">recall.85491@gehealthcare.com</a></p> 
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