

Field Safety Notice (FSN)

Commercial name of product:	GREEN&CLEAN WK (decontaminant solution)
Problem:	Nonconformance of labelling
Affected items:	GREEN&CLEAN WK, 750 ml (Order Number: 122000057)
Affected lot:	DL119455.3
Date:	September 8, 2026
Sender:	METASYS Medizintechnik GmbH Florianistrasse 3, 6063 Rum, Austria
Attention:	Distributors, dealers, and end users of the affected products

Description of problem:

We are informing you about a nonconformance regarding the labeling of the secondary packaging (outer carton boxes) of **GREEN&CLEAN WK**, lot **DL119455.3**. The outer carton has been incorrectly labeled with an expiration date of "**2026-08**".

The correct expiration date for this lot is "**2029-08**". The primary packaging (the single bottles) features the correct imprint and complies with all requirements.

Risk to health:

There are **no health or safety risks** involved with this nonconformance. The liquid content of the bottles is fully compliant with all quality standards and specifications. The product remains stable and safe to use until August 2029.

Actions to be taken

To avoid any confusion or documentation discrepancies regarding the shelf life, please perform the following actions:

- 1. Examine your stock:** Identify and quarantine any packages of lot **DL119455.3** currently in your warehouse.
- 2. Inform your customers:** If you have already distributed products from this delivery, please identify your customers and forward this notice to them immediately.
- 3. Return the products:** Please arrange the return of the affected **GREEN&CLEAN WK 750 ml** and **1000 ml** products from your latest delivery back to us.

We sincerely apologize for any inconvenience caused by this issue and highly appreciate your cooperation.

Contact person for questions and product returns:

METASYS Medizintechnik GmbH

Phone: +43 512 205420

Email: info@metasys.com / customerservice@metasys.com

Best Regards,

METASYS Medizintechnik GmbH



Dr. Paul Hörtnagl, MSc
Head QM/QS/RA

**METASYS**
protect what you need

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