

BD Switzerland Sàrl Terre Bonne Park – A4 Route de Crassier 17 1262 Eysins – Switzerland Tél: +41 21 556 30 Fax: +41 21 556 30 99 www.BD.com



# **URGENT: FIELD SAFETY NOTICE - PAS-19-1526**

## **BD Microtainer® K2E Tubes**

**REF:** 365975 **Lot Numbers:** 9017588, 9017590, 9028803 and 9045873

Type of Action: Product Removal

## Attention: Clinical Personnel, Risk Managers, Biomedical Personnel

This letter contains important information which requires your **immediate** attention.

Dear valued Customer,

BD is conducting a Field Safety Corrective Action to remove specific lots of the BD Microtainer<sup>®</sup> K2E tubes due to insufficient K2E additive. According to our distribution records your organisation may have received the impacted tubes.

#### **Description of the Problem**

The impacted BD Microtainer® K2E tubes are being removed as they contain insufficient K<sub>2</sub>EDTA additive within the reservoir of the tube due to a manufacturing issue between January 2019 and February 2019. Insufficient additive could result in potential erroneous results due to an inappropriate blood-to-additive ratio. Patients may need to be re-sampled, which may lead to a delay in treatment.

This product removal is limited to the product code / lot numbers listed in Table 1 below. No other product codes or lot numbers are affected. Appendix 1 shows the location of the product code/lot number

Product Code (REF)	Lot Number
365975	9017588
	9017590
	9028803
	9045873

#### **Actions for Customers to take:**

 Please inspect your inventory and locate and quarantine any unused product of any of the impacted lot numbers. Destroy all impacted product or return to your BD local representative / distributor to be destroyed.

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- If you have further distributed the product, please identify those users and notify them at once of this product removal.
- 3. BD recommends discussing the content of this letter with your laboratory director regarding the need to review previous test results associated with these affected lots.
- 4. Complete the customer response form on page 3 indicating:
  - the quantities destroyed/returned <u>OR</u>
  - o that your organisation does not have any impacted units left in inventory
- 5. Return the completed customer response form to <a href="mailto:BDUKFieldAction@bd.com">BDUKFieldAction@bd.com</a> for replacement product or credit as soon as possible or no later than 12 July 2019.

### **Contact Reference Person**

If you have any questions about this, please contact your local BD representative or the local BD office.

We confirm that the appropriate regulatory agencies have been informed of these actions.

BD is committed to advancing the world of health. Our primary objectives are patient safety and user safety and providing you with quality products. We apologise for the inconvenience this situation may cause you and thank you in advance for helping BD to resolve this matter as quickly and effectively as possible.

Sincerely,

William David Sr. Director, Quality Compliance, EMEA Quality Compliance BD Switzerland Sàrl

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Postcode:

Job Title:

Signature:

Contact Name:

**Contact Telephone Number:** 

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# Customer Response Form - PAS-19-1526 BD Microtainer® K2E Tubes

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Please read in conjunction with Field Safety Notice PAS-19-1526 and return completed and signed form to as soon as possible or **no later than the 12 July 2019** to BDUKFieldAction@bd.com.

· I confirm this notice has been read, understood and that all recommended actions have been implemented as required. Tick the appropriate box below We do not have any of the affected product as listed in Table 1 in our possession. OR We have the following units of the affected product as listed in Table 1 in our possession and I confirm that the units have been destroyed/returned (Please complete the table below with the lot number and the number of units destroyed/returned) Lot Number/s: Units destroyed/returned (insert quantity below) 9017588 9017590 9028803 9045873 **Account/Organisation Name:** Department (if applicable): Address:

This form must be returned to BD before this action can be considered closed for your account.

Date:

City:

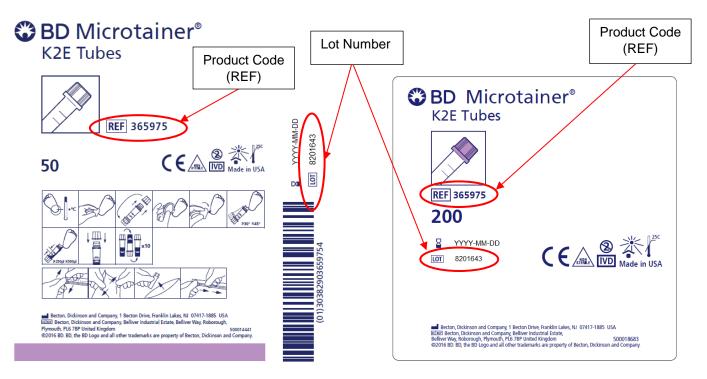
Contact E-mail Address:

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# **Appendix 1 - Product Code / Lot number Identification**



**Shelf Carton Example** 

**Case Carton Example** 

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